

# Resource Information

IN ANY EMERGENCY	DIAL
911	
Non Emergency City Services	DIAL
311	
Police Non-Emergency	505-242-2677
COAST	505-924-6000

**These are just a few of the resources available:**

Agora Crisis	505-277-3013
Runaway Hotline	800-Runaway
Alb. Rape Crisis Center	505-266-7711

**Shelters**

Barrett House	505-243-4887
Good Sheppard	505-243-2527
Joy Junction	505-877-6967
Rescue Mission	505-346-4673
Amistad (teen)	505-877-0371
New Day (teen)	505-938-1060

**Mental Health Services**

Albq. Metro Central Intake	505-272-9033
UNM Mental Health ER	505-272-2920
St. Martin's Mental Health	505-764-8231

**Homeless Services**

Albq Opportunity Center	505-344-4340
Health Care for Homeless	505-242-4644
St. Martin's	505-843-9405

**Substance Abuse Services**

Albq. Metro Central Intake	505-272-9033
MATS Detox	505-468-1555

**Domestic Violence Services**

Victim Assistance Unit	505-768-2104
Safe House	505-247-4219
DV Hotline	800-773-3645

**Abuse & Neglect Reporting**

Child Protective Services	505-841-6100
Adult Protective Services	866-654-3219

**COAST Office**

Family Advocacy Center  
625 Silver SW, 87102

*COAST responds to referrals from Albuquerque Police officers who have come in contact with citizens who would benefit from being connected to community resources and services. COAST is a support unit of the APD and is not available to respond directly to calls to 242-COPS or 911. If you have a question please call the COAST office. If you have a crisis situation needing an immediate response please call 242-COPS or 911.*



**ALBUQUERQUE POLICE DEPARTMENT**

**Non Emergency Police: 505-242-2677  
Emergency: 911  
COAST: 505-924-6000**



**ALBUQUERQUE POLICE DEPARTMENT**

**COAST**  
**Crisis**  
**Outreach &**  
**Support Team**

Providing a link between Law Enforcement, Service Providers and Resources for people with mental health and crisis related needs.



**For questions call COAST  
Mon-Fri 8:30am-5pm**

**505-924-6000**

**For crisis response call: 242-COPS**

**For emergencies call: 911**

## Crisis Outreach & Support Team

The Crisis Outreach and Support Team (COAST) is designed to enhance the Albuquerque Police Department's Crisis Intervention Team. COAST provides a link to resources, services and community education in response to police referrals and citizen requests. COAST is a community resources that works with family members and individuals with a wide variety of crisis related needs. Our goal is to set a standard of excellence with respect to responding to individuals in crisis. This is done by establishing unique and innovative responses for every person that we work with. COAST strives to reduce the impact on the community by providing that vital link between people in crisis and follow-up services. COAST Crisis Specialists have been provided with quality training and are part of a specialized team focusing on helping people regain stability after a crisis.

### Crisis Intervention, Assessment, Stabilization, & Referrals May Be Provided For:

- **Mental Health Issues**
- **Suicide Intervention**
- **Runaways**
- **Homelessness**
- **Substance Abuse**
- **Child Abuse and Neglect**
- **Elder Abuse and Neglect**
- **Crisis Intervention & Response**
- **Grief**
- **Basic Needs**

### Crisis Response & Support

COAST Crisis Specialists will provide crisis intervention, assessment and stabilization to people through direct referral from APD officers. This will include an on scene response when requested by APD officers for crisis intervention assistance. COAST will perform intervention and assessment services and links to services and resources for a wide variety of crisis related issues including mental health, runaways, and homelessness.

## Outreach

COAST will continue to develop strong working relationships with local service providers in order to assure a continuum of services for the community. They will also provide training and educational presentations to law enforcement and the community.

## IT'S YOUR CALL

The main goal of the COAST Unit is to help individuals and their loved ones reclaim a sense of health and well-being in the aftermath of a crisis. If you have questions regarding services please call COAST, or the appropriate number listed on this flyer. COAST Crisis Specialists will help link you to the resources and services to best suit your needs, and those of your loved ones.

### ALBUQUERQUE POLICE DEPARTMENT

Albuquerque Police Department  
400 Roma Blvd NW  
Albuquerque, New Mexico 87102

Questions & General Information on  
COAST: 505-924-6000

Non-Emergency: 242-COPS

**Emergency: 911**